



## ICEA Executive Committee Minutes January 11, 2006 2:00 p.m. – 4:30 p. m. 3 South Grimes

Members Present: Cathy Ryba, Troy McCarthy, Barb Merrill, Bob Bacon, Jane Borst, Julie Curry,

Jeff Lobas, and Glenn Grove (by conference call).

Excused Members: Lana Michelson

Staff Present: Marion Kresse, LauraBelle Sherman-Proehl, Kelly Schulte, Kathy Wilson, and Barb

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## **Handouts:**

- Policy, Rule and MOA references to Service Coordination
- Service Coordination Training Program Status Report
- 4 Signatory Agency Plans for Service Coordination (1 for DE, DHS & DPH; 2 for CHSC)
- Map of SC training sites
- EA Procedures Implementing CAPTA
- CAPTA Report Covering 7/1/04 to 10/30/05
- January 20<sup>th</sup> ICEA Agenda

DESCRIPTION	Follow up Action Required/Due Date/Person Responsible
CALL TO ORDER: Cathy Ryba, Chair.	Put on February 8 <sup>th</sup>
	agenda.
<b>MINUTES:</b> Approval of December 21, 2005 Executive Committee meeting minutes was tabled.	
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POLICY DISCUSSION: SERVICE COORDINATION. Kathy Wilson, EA	EA Consultants
Consultant (DE)– guest presenter.	will work on
	tailoring documents
Status Report on Early ACCESS service coordination (SC) training	to be useful and
<b>program.</b> The Lead Agency has tried to develop a cost-efficient training	understandable by
system. One training site per quadrant. Incorporated best practices in	their agency.
professional development by including a coaching method workshop into the	
plan. By December 31, 2006, service coordination training Modules 1-5 will	CHSC EA
have been made available to service coordinators statewide. By December	Consultant will
31, 2007, all approved trainers will have been trained to deliver SC Training	gather information
Modules 1-5 in all quadrants of the state.	about foster care, as
	described in
Each Signatory Agency (Departments of Education, Public Health and	minutes.
Human Services and Child Health Specialty Clinics) has a plan describing	
their role in the service coordination system (trainers, coaches, training	



for Children and Families	2
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coordinators, selection of service coordinators, and development of interagency pool). DHS is piloting their plan before fully articulating their commitment.	
Note: The following provides highlights of the discussion. Any decisions made are in right column.  Discussion:	
There is a need to modify the vocabulary in the tools used by health agencies to identify determine competency levels of the service coordinators and determine which training modules are needed to complete the training program. Vocabulary for the same concept can be different, so tools need to be tailored for different agencies.	
There is a need to better understand the special populations of children for which DHS would provide service coordination, especially clarifying who provides targeted case management. There is an issue with HMO's coverage of service coordination. There is a need to clarify with HMOs that service coordination would be provided.	
Children with foster care. Ask CHSC parent consultants to identify the issues that are barriers to serving children in foster care. Major system issue is getting parent signature. This should be addressed in a future meeting.	
There is a concern that there is the potential for funneling special groups of children too much by agency. We want the most appropriate person to be the family's service coordination and use family-centered services. That person is tied to an agency and EA leadership needs to have a working relationship with provider agency.	
There is a need to clarify within each agency the role of service coordinators in promoting child find efforts.	
Question/Issue One Discussion: Fee for service partners, empowerment funded partners, etc. express concern for money to pay for training time. Is anyone aware of funding sources for training to support our partners? Talk with state-level Head Start Collaboration Office (Tom Rendon) about training funding needs for service coordinator training.	
Question/Issue Two: Regional Liaisons and partnering agencies express concern about service coordinators who only have a few children per year. We need to look at the cost benefit of training and ongoing support vs. the	

number of children served. We must use qualified personnel, so "use it or



Follow up Action Required/Due Date/Person Responsible
Responsible
DHS EA
Consultant will use discussion and ideas to shape DHS plans.
State Staff will gather information about other states' CAPTA implementation and share with Executive Committee.
DHS EA Consultant will revise CAPTA procedures to add step seven and inform appropriate stakeholders.



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<ul> <li>DHS changes to open all founded cases of abuse/neglect for children birth to five years of age.</li> <li>Early ACCESS procedures re CAPTA. Needs improvement.</li> <li>ABCD II (Assuring Better Child <i>mental</i> Health and Development)</li> <li>Polk County Juvenile Court pilot, sponsored by the <i>National Zero To Three</i> Program.</li> </ul>	
<ul> <li>Discussion:</li> <li>Is there a way to cross reference referrals from local DHS social worker with list of children who were referred to EA through COMPASS? Would give us more accurate feedback on effect of CAPTA letter sent to parents and getting them connected to the system.</li> <li>What are other states doing?</li> <li>Need to investigate within DHS first line manager at county/district level to learn if our CAPTA procedures do identify these children and refer them to EA. Ideas: State Staff improve CAPTA participation with EA. Use a plan, do, study, act method in selected site(s) and then spread.</li> <li>Add step seven to CAPTA procedures: a date to review effectiveness of these policies and procedures.</li> </ul>	
PLANNING THE AGENDA FOR THE JANUARY & MARCH COUNCIL MEETINGS:  JANUARY 20 <sup>TH</sup> : Reviewed.	State Staff plan meetings accordingly.
<ul> <li>MARCH 17<sup>TH</sup>: HIGH RISK FOLLOW UP</li> <li>Ask for presentations from U of IA and Mercy Physicians. Include data on children served, referred to EA, and relationship with community-based support personnel.</li> <li>Include CHSC in the panel of HRFU programs.</li> <li>Facilitate conversation to be getting to know and share visions of family-centered, community-based.</li> <li>Ask the two physicians to the April 12<sup>th</sup> Executive Committee for follow up conversation. Face to face meeting in DSM.</li> </ul>	
AGENDA FOR NEXT MEETING:  FEBRUARY 8, 2006. Video Conferencing with Grimes, AEA 13 Hunter Conference Room, and CDD Room 241.  Potential Agenda Items:  • Policy Discussion: Foster Care. Further clarify DHS role in children in foster care and their vision for how these children	



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should be served and interface with other systems (e.g. EA). Identify issues for a coordinated system. Identify resources (IL-Kelly; DHS staff; etc.).  Plan March Council meeting  Membership for 2006-07: List who is leaving and identify goal for next year's council. Ideas for whom to recruit.	
<ul> <li>SHARING: ALL</li> <li>Troy McCarthy has passed on the baton of chairing the <i>Down Syndrome Support Group</i> in his community. The new Chair's goal is to get more help to more families.</li> <li>Marion Kresse for Jim Overland: DHS is applying for a federal grant to help the Children's System Design initiative.</li> <li>Glenn Grove will be submitting his resignation effective the end of his term.</li> </ul>	
The meeting was adjourned at 4:25 p.m.	